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Route de Vinon-sur-Verdon - CS 90 046 - 13067 St Paul Lez Durance Cedex - France

PRIOR INDICATIVE NOTICE (PIN)

OPEN TENDER SUMMARY

IO/26/OT/70001521/KJT

for

SAP Maintenance Services and Success Factors

Abstract

The purpose of this summary is to provide prior notification of the IO's intention to launch a competitive Open Tender process in the coming weeks. This summary provides some basic information about the ITER Organisation, the technical scope for this tender, and details of the tender process for the provision of qualified business application support for the operation, maintenance, administration, configuration, development, testing support, release support, and functional assistance related to SAP applications and associated processes.

1 Introduction

This Prior Indicative Notice (PIN) is the first step of an Open Tender Procurement Process leading to the award and execution of a Framework Contract(s).

The purpose of this document is to provide a basic summary of the technical content in terms of the scope of work, and the tendering process.

The Domestic Agencies are invited to publish this information in advance of the forth-coming tender giving companies, institutions or other entities that are capable of providing these services prior notice of the tender details.

2 Background

The ITER project is an international research and development project jointly funded by its seven Members being, the European Union (represented by EURATOM), Japan, the People's Republic of China, India, the Republic of Korea, the Russian Federation and the USA. ITER is being constructed in Europe at St. Paul–Lez-Durance in southern France, which is also the location of the headquarters (HQ) of the ITER Organization (IO).

For a complete description of the ITER Project, covering both organizational and technical aspects of the Project, visit www.iter.org.

3 Scope of Work

The purpose of this framework contract(s) is the provision of SAP application support services. The Contract shall provide the ITER Organization with qualified business application support for the operation, maintenance, administration, configuration, development, testing support, release support, and functional assistance related to SAP applications and associated processes).

The work may be performed at the IO site or at the Contractor's own location, following a Local/Near-site Delivery Model with regular on-site presence for workshops, user support and close collaboration with the ITER teams.

The details can be found in the Technical Specifications ref. ITER_D_GHYGVC v1.4 dated 20 July 2026 (attached to this PIN).

4 Procurement Process & Objective

The objective is to award a Framework Contract(s) through a competitive bidding process.

The Procurement Procedure selected for this tender is called the Open Tender procedure.

The Open Tender procedure is comprised of the following four main steps:

➤ Step 1- Prior Indicative Notice (PIN) :

The Prior Indicative Notice is the first stage of the Open Tender process. The IO formally invites the Domestic Agencies to publish information about the forth coming tender in order to alert companies, institutions or other entities about the tender opportunity in advance. Interested tenderers are kindly requested to return the expression of interest form (Annex I) by e-mail by the date indicated in the procurement timetable below.

Special attention:

Interested tenderers are kindly requested to register in the IO Ariba e-procurement tool called "IPROC". The registration process is described at the following link: <https://www.iter.org/fr/proc/overview>.

When registering in Ariba (IPROC), suppliers are kindly requested to nominate at least one contact person. This contact person will be receiving the notification of publication of the Request for Proposal and will then be able to forward the tender documents to colleagues if deemed necessary.

➤ **Step 2 – Request for Proposal :**

The Request for Proposal will be sent in IPROC to the Tenderers who expressed their interests in accordance with the procurement timetable below. This stage allows interested bidders who have seen the PIN to obtain the tender documents and to prepare and submit their proposals in accordance with the tender instructions.

Special attention:

Only companies registered in the IPROC tool will be invited to the tender.

➤ **Step 3 – Tender Evaluation Process :**

Tenderers proposals will be evaluated by an impartial, professionally competent technical evaluation committee of the ITER Organization. Tenderers must provide details demonstrating their technical compliance to perform the work in line with the technical scope and in accordance with the particular criteria listed in the Request for Proposal (RFP).

➤ **Step 4 – Contract award :**

A framework contract(s) will be awarded on the basis of Best Value for Money according to the evaluation criteria and methodology described in the Request for Proposal (RFP).

Procurement Timetable

The tentative timetable is as follows:

Milestone	Date
Publication of the Prior Indicative Notice (PIN)	12/08/2026
Submission of expression of interest form	24/08/2026
Request for Proposal (RFP) publishing on IPROC	31/08/2026
Clarification Questions (if any) and Answers	15 days before tender submission deadline
Answers to Clarifications	10 days before tender submission deadline
Tender Submission in IPROC	05/10/2026
Tender Evaluation & Contract Award	November 2026
Contract Signature	December 2026
Contract Commencement	January 2027 (through Task Orders)

5 Quality Assurance Requirements

Prior to commencement of any work under this Contract(s), a “Quality Plan” shall be produced by the Supplier and Subcontractors and submitted to the IO for approval, describing how they will implement the ITER Procurement Quality Requirements.

6 Contract Duration and Execution

The ITER Organization shall award a Framework Contract(s) around November 2026. The estimated contract duration shall be 5 years with one optional period of 2 years.

The working language of ITER is English, and a fluent professional level is required (spoken and written).

7 Experience and Capacity

The Contractor has extensive experience in the maintenance, support and development of SAP ECC & S4/HANA including MM, FI/CO, FM, HCM, PY, and PM with at least 2 customer references in similar projects and a minimum annual turnover of €500,000, or being a large or complex organization.

The Contractor has extensive experience in the maintenance, support and development of SuccessFactors including Employee Central, Recruiting, Onboarding, Performance Management, LMS, Talent Intelligence HUB, integration with SAP HCM with at least 2 customer references in similar projects and a minimum EC users of 2000. The contractor has expertise and experience of hybrid cloud to full cloud transition, including EC Payroll implementation.

The Contractor has extensive experience in the maintenance, support and development of ARIBA including Sourcing and Contract and SLM/SLP with at least 2 customer references in similar projects

The Contractor has mandatory, demonstrable expertise in SAP ECC & S4/HANA ABAP customization using ABAP, Fiori UI5, BTP, and Basis Administration

8 Candidature

Participation is open to all legal entities participating either individually or in a grouping/consortium. A legal entity is an individual, company, or organization that has legal rights and obligations and is established within an ITER Member State.

Legal entities cannot participate individually or as a consortium partner in more than one application or tender of the same contract. A consortium may be a permanent, legally-established grouping, or a grouping which has been constituted informally for a specific tender procedure. All members of a consortium (i.e. the leader and all other members) are jointly and severally liable to the ITER Organization.

In order for a consortium to be acceptable, the individual legal entities included therein shall have nominated a leader with authority to bind each member of the consortium, and this leader shall be authorised to incur liabilities and receive instructions for and on behalf of each member of the consortium.

It is expected that the designated consortium lead will explain the composition of the consortium members in a covering letter at the tendering stage. Following this, the Candidate’s composition must not be modified without notifying the ITER Organization of any changes. Evidence of any such authorisation shall be submitted to the IO in due course in the form of a power of attorney signed by legally authorised signatories of all the consortium members.

9 Sub-contracting Rules

All sub-contractors who will be taken on by the Contractor shall be declared with the tender submission. Each sub-contractor will be required to complete and sign forms including technical and administrative information which shall be submitted to the IO by the tenderer as part of its tender.

The IO reserves the right to approve any sub-contractor which was not notified in the tender and request a copy of the sub-contracting agreement between the tenderer and its sub-contractor(s). For each Contract, sub-contracting is allowed but it is limited to one level, and its cumulated volume is limited to 30% of the total Contract value. Two levels of sub-contracting may be considered for very specific activities which will be mentioned by the IO in the Tender documentation.

10 Rules concerning Conflict of Interests for Procurement for IT Service Contracts

If the Candidate is awarded this Contract, from that day, the Candidate shall not be eligible to participate in:

- ✓ any new IO procurement processes in non-IT areas, and/or
- ✓ any new IO contracts in non-IT areas,

regardless of the form of participation, including as a main contractor, consortium member, or subcontractor.